

Ergonomics:

Assessing the Risk Factors

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Good Communication is Important

Getting Robbed.mpeg

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Course Expectations

- Definitions and History of Ergonomics
- The Regulatory Environment
- Introduction to Risk Assessment
- Anthropometry
- Ergonomic Risk Factors
- Assessing Risk Using Peer Reviewed Tools
- Job Assessment
- Finding Solutions

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Definitions of Ergonomics

OSHA

"Ergonomics is the science of fitting jobs to people. Ergonomics encompasses the body of knowledge about physical abilities and limitations as well as other human characteristics that are relevant to job design. Ergonomic design is the application of this body of knowledge to the design of the workplace for safe and efficient use by workers."

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Another Definition

 Ergonomics is a discipline aimed at removing barriers to quality, productivity, and safe human performance, by fitting systems, equipment, products, tasks, jobs and environments to people.

(Ergoweb 2001)

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Ergonomic Terms

- Work Related Musculoskeletal Disorder (WMSD): Injuries to muscles, tendons and others tissues arising out of exposure to risk factors in the workplace, usually chronic in nature.
- <u>Risk Factor</u>: Actions or conditions in the workplace that might produce injuries to workers such as forceful exertion, repetition, awkward postures, vibration, duration and others.
- <u>Personal Risk Factors</u>: Individual health conditions that might have an effect on an individuals response to workplace risk factors. These include age, gender, body mass index and others
- <u>Job Factors</u>: Actual workstation conditions, work activities, work organization, tools used, work methods and environmental conditions.

Ergonomic Terms

- Recovery Time: Time between worker exertions at the end of one task/work cycle and the beginning of another.
- Repetitive Motion Injury (RMI): A WMSD caused by a repetitive job, task or operation.

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A New Problem?

"The maladies that afflict the clerks arise from three causes: First, constant sitting, secondly the incessant movement of the hand and always in the same direction, thirdly, the strain on the mind from the effort not to disfigure the books by errors or cause loss to their employers...furthermore incessant driving of the pen over paper causes intense fatigue of the hand and the whole arm because of the continuous...strain on the muscles and tendons which results...in the failure of power in the right hand."

Bernardino Ramazinni, Diseases of Workers, 1713

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Ergonomics = Productivity

- Fredric Taylor: Father of "Scientific Management" in the early 1900's used more effective job design techniques, tools and measurements to increase productivity in the steel industry.
- Henry Ford: Pioneer in mass production techniques championed the idea of "bringing the work to the worker" minimizing unnecessary motions, and matching the workers most productive positions and postures to the job.
- **World War II: Stimulated the advancement of anthropometry** (precise measurements of average length of human body segments) and research on muscle forces required to complete tasks, stresses on the low back when lifting, cardiovascular response to heavy physical activity and cognitive ergonomics. WCF

Ergonomics Fits in with Most Business Goals

- To increase revenues and profits
- To avoid negative economic consequences and/or publicity
- To "do the right thing"

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How Serious is the Problem?

- 435.180 WMSDs reported in 2003
- Averaged 10 days away from work compared to 8 days for other lost time injuries
- **WMSDs** comprise one third of all work related injuries resulting in lost time

Source: National Safety Council Injury Facts 2005-2006 edition

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How Serious is the Problem?

2007 BLS Data:

- 448,380 workplace injury cases involving Strains, Sprains, & Tears (2007)
- 235.960 workplace injury cases involving iniuries to the Back (2007)

Source www.bls.gov

Regulatory Environment

- 1970 OSH Act -General Duty Clause: Section 5(a)(1)
- Cal-OSHA Title VII-5110
 - Work related causation
 - Repetitive Motion as related to the workplace
 - Medical Requirements
- OSHA 1910.900 (Repealed)
- Washington State Ergo Standard (Repealed)

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What's Next?

- Significant professional and political differences remain over causation and legitimacy
- Obama Administration may refocus efforts on ergonomics standard
- Expect litigation
- Adopting a "best practice" approach is recommended

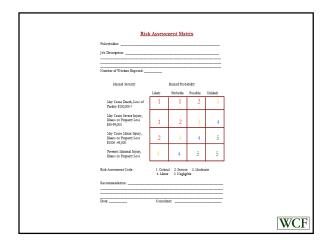
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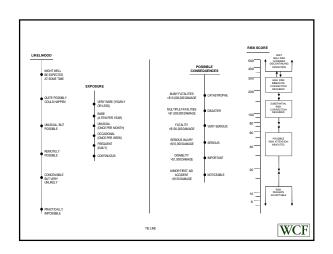
Introduction to Risk Assessment

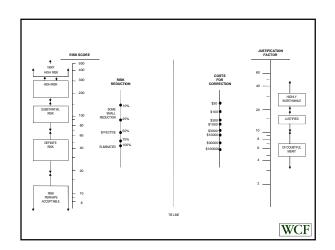
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Three Rules of Risk Assessment

- Never bet a lot to gain a little
- Never bet more than you can afford to lose
- Consider the odds





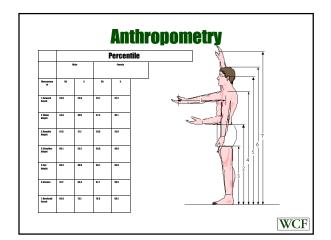


Anthropometry

"The study of human physical dimensions such as height, shoulder width, and distance between anatomical points. This information defines human limits in terms of body dimensions for optimum fit to the work environment."



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Why is this Important?

- Basic part of the data behind most of the risk assessment models that attempt to quantify exposure
- Values become important within the models in evaluation of "load moments" on different parts of the body under stress
- Differences in human capabilities must be taken into consideration for good ergonomic design and are often the source of ergonomic problems

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Ergonomic Risk Factors

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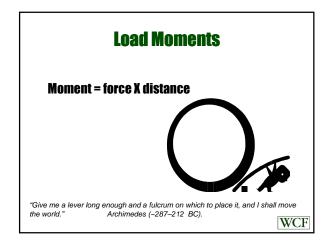
Work Related Factors

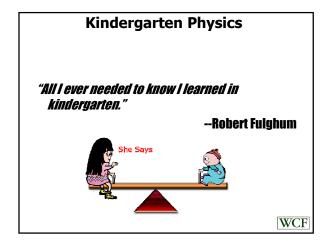
- Force
- Repetition
- Duration
- Posture
- Recovery Time
- Vibration
- Metabolic Issues
- Temperature
- Psychosocial Risk Factors
- Personal Risk Factors

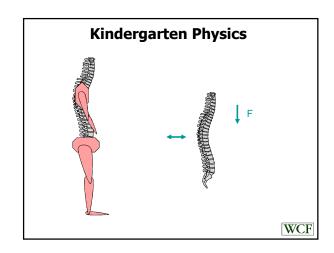
Force

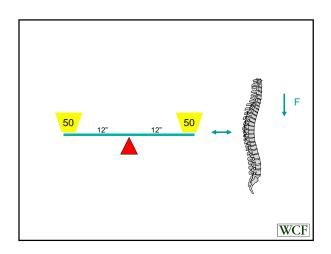
The effect of an exertion on internal body tissues or the characteristics of an object external to the body.

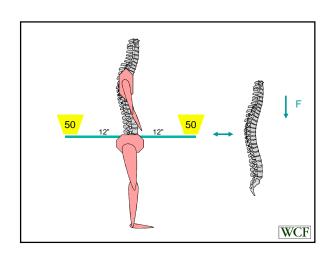
- the weight of an object to be lifted
- the muscle contraction needed to sustain or hold a posture
- the exertion needed to begin pushing a load on casters
- the force needed to grasp and operate a power tool
- the strength of a pinch grip needed in fine assembly operations
- Generally: the greater the forces required, the greater the risk of injury

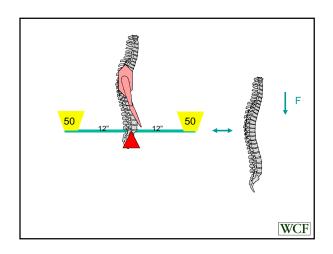


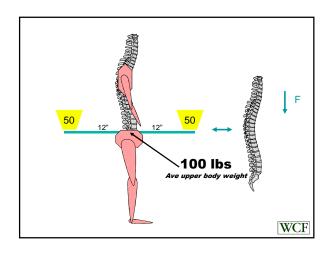


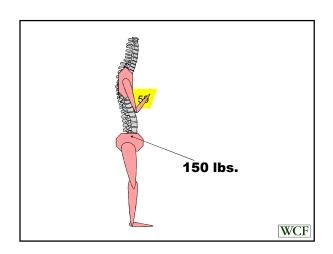


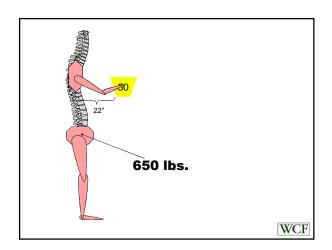


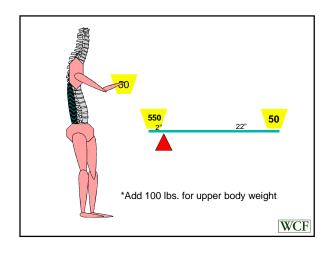


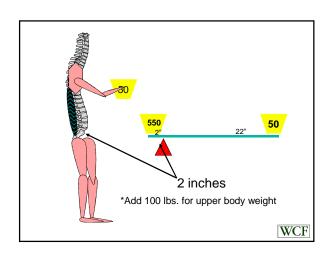












Back Compressive Forces Estimate

 $Fc = 3(BW)\cos\Phi + 0.5(L \times HD) = 0.8[(BW)/2 + L]$

Where: BW = Body Weight

L = Load

HD = Horizontal Distance from Hands to

Low Back

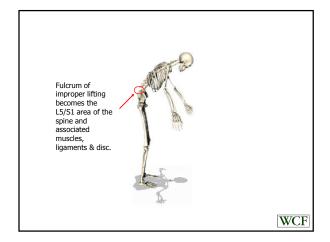
Φ = Torso Angle with Horizontal

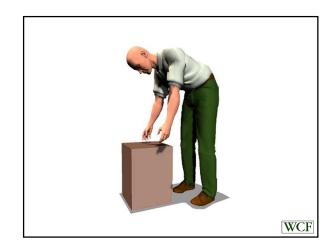
This is just an estimate!

More precise estimations can be made using computer models such as the University of Michigan computer model.

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Whenever we use a body segment to lift or maneuver something a "moment" is created

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Posture

- The position of the body while performing tasks
- Deviation from neutral postures is associated with greater risk of injury
- When combined with other risk factors, especially force, injury potential is greater
- Force is a component of posture
- Force required to do task is greater when body is out of "neutral posture"

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Postural Problems

 Wrist flexion and extension have been associated with Carpal Tunnel Syndrome





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Postural Problems

Ulnar deviation of the wrist of greater than 20 degrees has been associated with injury



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Postural Problems

 Working with hands above shoulder height for extended periods of time has been associated with injury





Postural Problems

Poor spinal posture is associated with injury







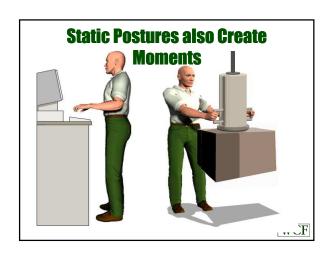












Static Postures

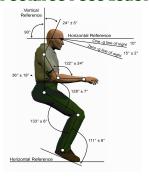
- Since all body parts have weight, the forces required to maintain a static posture can also contribute to muscle strain/sprain.
- Example: How big is your head?
 - What is the average range for the weight of the human head?
 - Compare this to the weight range for a bowling ball.
 - What forces are required to keep our heads erect?

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Static Postures

- How do the discs in the low back receive nutrients and fluids?
 - Blood supply is available while young but limited
 - Inbibition, not blood supply, is primary way discs receive nutrients after ~age 18.
 - Movement of body/muscles is primary way to supply nutrients to discs.
 - When maintaining static postures daily for extended periods of time, the ability for lymphatic system and musculature to move fluids is greatly decreased.

Neutral Postures Pose Least Stress



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Repetition:

- Time quantification of a similar task/exertion performed during a job such as de-palletizing 40 pound boxes 4 times a minute
- Cycle a repeated set of motions or elements of a task (example above 1 box/15 sec).
- Repetitive tasks are considered repetitive if they have cycle times of 30 sec or less (Armstrong et al., 1984)

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Duration

- The length of time each day/shift the worker performs the job such as 4 hours in the morning and 4 hours in the afternoon
- Generally, the greater the number of repetitions and the longer the duration the greater the risk of injury

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Recovery Time

- Brief rest periods can reduce discomfort and fatique
- Recovery time should be increased as the duration and extent of risk factors increase
- Needed recovery time will vary greatly with the task and the worker

Vibration

- Whole body or segmental vibration can increase the risk of injury alone or when associated with other risk factors
- Vibration may affect blood flow to tissues and increase risk
- Examples: Power hand tool operators and heavy equipment operators

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Metabolic Issues

- Metabolism is the biological process whereby the body turns food and oxygen into energy by which the muscles contract and produce work
- As the rate of activity/demand on the muscles increases so does the demand for energy
- The body's response is increased breathing and heart rate
- If a person's capacity is exceeded metabolic waste products build up fatigue ensues
- Physical fatigue can affect a workers safety, productivity and accuracy

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Temperature

- Low Temp =
 - Decreased blood flow
 - Increased effort
 - Low Temp and Vibration are synergistic in their affects
 - Greater force may be exerted to complete the task (use of gloves for warmth and protection will also increase the force exerted)
- High Temp =
 - Heat exhaustion
 - Metabolic issues

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Psychosocial Risk Factors

- Boredom, task invariability
- Mental overload or the opposite
- Work organization, role clarity, work pacing, shift and overtime
- Social support from other workers and management
- Change, technology advances, layoffs
- · These associations are not clear

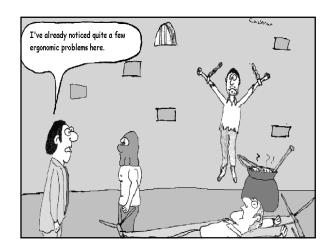
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Personal Risk Factors

- Age: maximum incidence between 35-55 years of age
- Gender: Upper extremity WMSDs (UEWMSD) may be higher in females
- Fitness: Low back pain and certain UEWMSDs are impacted by obesity
- Health: Diabetes, pregnancy and arthritis may be connected with higher incidence
- There is broad, but not universal agreement on these factors

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Break



Peer Reviewed Risk Assessment Tools

- Introduce a degree of standardization in assessing risk factors
- Undergo academic debate, use testing, modification
- More professional than "opinion" alone
- Bring rigorous research to the workplace
- Allow the quantification of risk to produce better risk management and investment decisions
- They truly represent "best practice"

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Limitations

- Almost all are designed for mono tasks which doesn't describe most jobs
- Most do not assess all risk factors
- Best Practice requires that multiple tools be used in combination for best results
- Some are time consuming and difficult for end users to learn

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Available Tools

- NIOSH Revised Lifting Equation (low back)
- ACGIH Hand Activity Level (HAL)
- Moore-Garg Strain Index
- Rapid Upper Limb Assessment (RULA)
- Rapid Entire Body Assessment (REBA)
- Washington State Lifting Calculator
- Utah 2D Biomechanical Lifting Model
- Liberty Mutual (Snook)Tables for Lifting/Lowering
- ACGIH Lifting Model
- Utah Simplified Shoulder Moment Estimation

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Using Peer Reviewed Ergo Tools

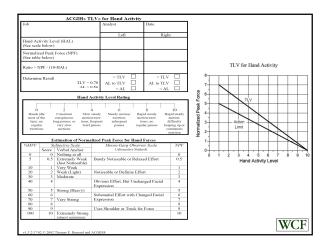
We will do study and/or practice with 5 tools for hand/wrist and low back injury prevention.

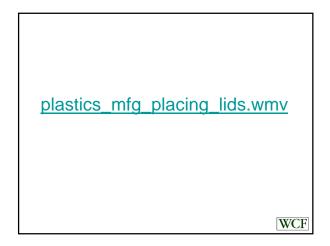
- ACGIH Hand Activity Level
- Moore-Garg Strain Index
- RULA (Rapid Upper Limb Assessment)
- Washington State Lifting Model
- NIOSH revised Lifting Equation

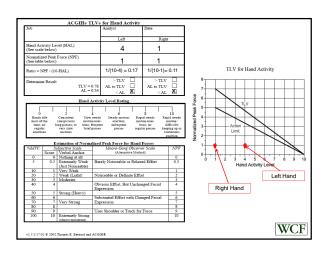
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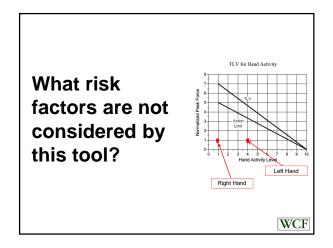
ACGIH Hand Activity Level (HAL)

- Developed by the same organization that publishes chemical exposure limits (TLV's) – Industrial Hydienists
- Dr. Tom Armstrong of Univ. of Michigan heavily involved (Chair of ANSI 2365 Committee)
- Simple in use but limited in risk factors considered
- Seems to have credibility with OSHA/NIOSH
- Easy to train people to use it









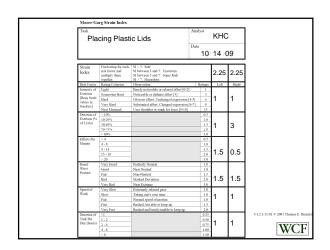
Moore-Garg Strain Index

- Developed by Arun Garg and Steven Moore (1995)
- Looks at six different risk factors for hand/wrist injuries
- Observational doesn't interfere with worker
- Gaining in credibility- used in ongoing studies
- Fairly easy to train observers in it's use



Task			Analyst			
			Date			
				_		
Strain Index	Find rating for each risk factor and multiply them together.	SI < 3: Safe SI between 3 and 5: Uncertain SI between 5 and 7: Some Risk SI > 7: Hazandous				
Risk Factor	Rating Criterion	Observation	Ratir	igs.	Left	Right
Intensity of Exertion [Borg Scale values in brackets]	Light Somewhat Hard Hard Very Hard Near Maximal	Borely noticeable or relaxed effort [0-2] Noticeable or definite effort [3] Obvious effort; Unchanged expression [4 Substantial effort; Changed expression [4	-5]	1 3 6 9		
Duration of	< 10%	Uses shoulder or trunk for force [8-10]		3		_
Exertion (% of Cycle)	10-29% 30-49% 50-19%			.0		
	> 80%			0		
Efforts Per Minute	< 4 4 × 8 9 - 14			.0		
	15 - 19 > 20			.0		
Hand	Very Good	Perfectly Neutral	- 1	.0		
Wrist Posture	Good Fair Bad	Near Neutral Non-Neutral Marked Deviation	- 1	.0 .5		
	Very Bad	Near Extreme		.0		
Speed of	Very Slow	Extremely relaxed page		.0		-
Work	Slow Fair	Taking one's own time Normal speed of motion	1	.0		
	Fast	Rushed, but able to keep up		.5		
	Very Fast	Rushed and barely imable to keep up	2	.0		
Duration of	<1			25		
Task Per	1 - 2			50		
Day (bottes)	2 - 4			75		
	4 - 8 > 8			50		

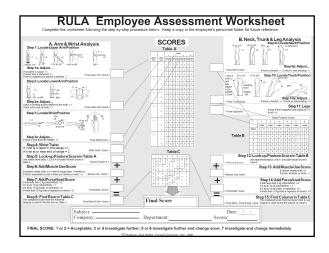
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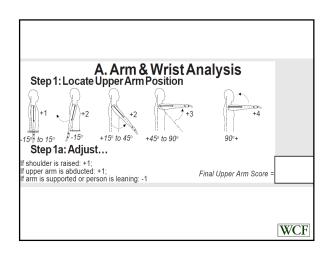


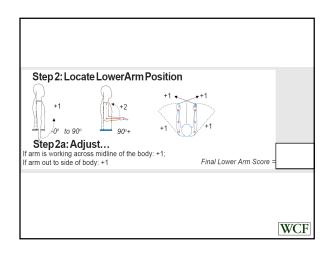
University of South Florida Strain Index Excel Worksheet

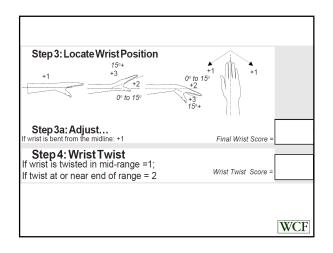
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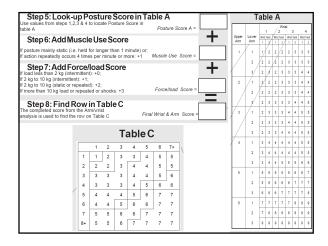
RULA (Rapid Upper Limb Assessment) Developed by Dr. Lynn McAtamney and Professor E. Nigel Corlett at University of Nottingham in England Gives a quick and systematic assessment of the postural risks to a worker The postural risks to a worker

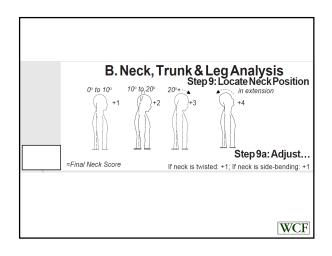


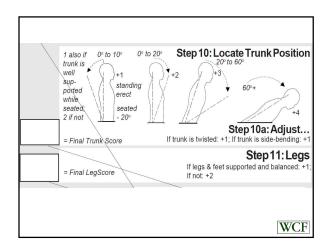


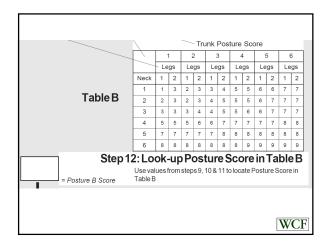


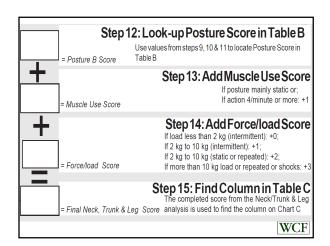


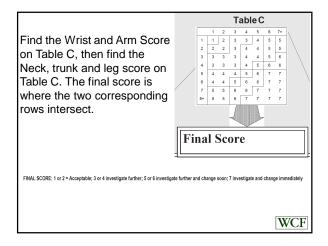




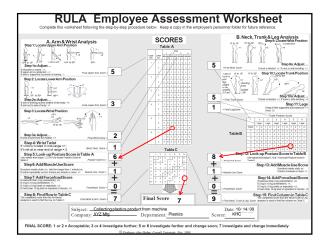








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RULA (Rapid Upper Limb Assessment)

- Action level 1 RULA score 1-2: person is working in the best posture with no risk of injury from their work posture
- Action level 2 RULA score 3-4: person is working in a posture that could present some risk of injury from their work posture. Score is most likely the result of one body part being in a deviated or awkward position. This should be investigated and corrected.

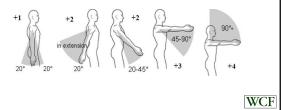
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RULA (Rapid Upper Limb Assessment

- Action level 3 RULA score 5-6: person is working in a poor posture with a risk of injury from their work posture. Reasons need to be investigated and changed in the near future to prevent an injury
- Action level 4 RULA score 7-8: person is working in the worst posture with an immediate risk of injury from their work posture. Reasons need to be investigated and changed immediately to prevent an injury WCF

RULA (Rapid Upper Limb Assessment

- Limitations?
- Focuses a lot on posture
- A little more complicated to analyze



On Line RULA Tool http://www.rula.co.uk

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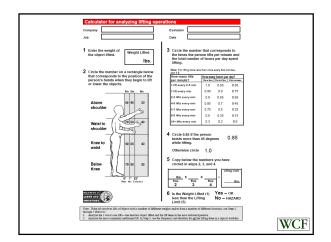
Plastic Product placement Example.xls

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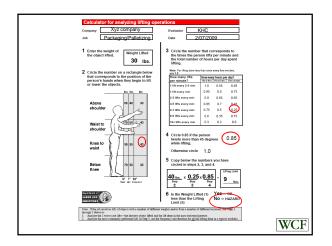
Washington State Lifting Model

- Dr. Barbara Silverstein lead developer
- Easiest of Lifting assessment tools to use
- Less conservative in maximum lifting values than NIOSH tool
- Visual and easy to use with workers and supervisors
- Based on same science as the NIOSH tool
- Observational non disruptive to the worker
- Reviews several risk factors still a mono task tool though – has its limits

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Packaging and Palletizing



Washington State Interactive Tool

..\liftingcalc\ergo_worksheetIE.htm

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Possible Improvements to task:

- · Reduce load weight
- Use Mechanical Assists such as overhead hoists.
- Reduce the horizontal distance of the load away from the body by removing barriers and obstacles that make access to the object difficult.
- Rotate workers to jobs with light or no manual handling.
- Reduce load height to between waist and shoulder level.

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NIOSH Revised Lifting Equation

- Originally published in 1981, revised in 1985
- Gold Standard for analysis of lifting tasks addresses most of the risk factors
- More complex and cumbersome to use but yields good analysis
- Linked to human data on disc compression and anthropometry
- Uses very conservative factors

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Revised NIOSH Lifting Equation

RWL=LC x HM x VM x DM x AM x FM x CM

Where

- LC=Load Constant = 51 lb
- HM = Horizontal Multiplier = (10/H)
- VM = Vertical Multiplier = 1-(.0075 | V-30|) where V= vertical height
- DM = Distance Multiplier = 0.82 + (1.8/D) where D=distance moved in vertical plane (difference between V at beginning of lift and V at end of lift)
- AM = Asymmetric Multiplier = 1-(0.0032A) where A is the angle of asymmetry
- FM = Frequency Multiplier from table values
- CM = Coupling Multiplier from table values

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REVISED NIOSH LIFTING EQUATION:

Purpose:

- Determine the Recommended Weight Limit (RWL).
- Compare the RWL to the actual weight to determine the Lifting Index (LI).
- Determine if corrective action is needed.
- The LI will be used by OSHA to determine ergonomic lifting violations.

REVISED NIOSH LIFTING EQUATION

ASSUMPTIONS:

- · The load is evenly distributed between hands.
- The load is lifted with two hands.
- The distance between the hands is 25 inches or less.
- · A smooth, continuous lift is used.
- · Both feet are on the ground.
- · There is good footing.
- · The environment is moderate.

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REVISED NIOSH LIFTING EQUATION

The Recommended Weight Limit (RWL) is the load that "nearly all health employees (90% of the adult population) can lift over a substantial period (i.e., up to 8 hours) without ... increasing the risk of musculoskeletal disorders to the lower hack"

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REVISED NIOSH LIFTING EQUATION: Calculating the RWL

Step 1: Measure and record task variables.

Step 2: Apply multipliers to the variables.

Calculate the RWL at the

Origin

Destination

Step 3: Use the RWL to calculate the Lifting Index (LI).

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REVISED NIOSH LIFTING EQUATION

Step 1: Record the Variables

- •Load Weight (L) = Weight of the load lifted in pounds
- •Horizontal Location (H) = Distance of the hands from the midpoint between the ankles in inches (measure at origin & destination)
- •Vertical Location (V) = Distance of the hands above the floor in inches (measure at origin & destination.
- •Vertical Travel Distance (D) = Absolute value of the difference between the vertical location at the origin of the lift and at the destination of the lift.

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REVISED NIOSH LIFTING EQUATION Step 1: Record the Variables

- Asymmetry Angle (A) = Angular measure of how far the object is displaced from the front (mid-sagittal plane) of the workers body at the beginning or the ending of the lift in degrees.
- Lifting Frequency (F) = Average number of lifts/minute in over fifteen minute time period.
- Duration = Classified as short (1 hour or less), moderate (1 to 2 hours), and long (2 to 8 hours).
- Coupling = Classified as Good, Fair or Poor

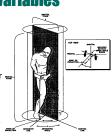
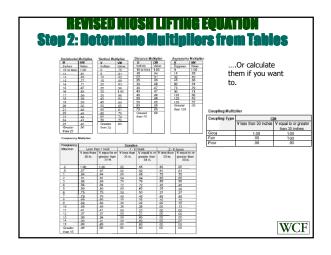


Figure 2 Graphic Representation of Angle of Asymmetry (A)

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Hand-to-C
COOD
For containers of optimal design, such as some boxes, crates, etc., a "Good" hand-to-object coupling would be defined as handles or hand-hold cut-outs of optimal design [see notes 1 to 3 below].
2. For loose parts or irregular objects, which are not usually usually containerized, such as castings, stock, and supply materials, a "Good" hand-to-object coupling would be defined as a comfortable grip in which the hand can be easily wrapped around the object (see note 6 below).

19



REVISED NIOSH LIFTING EQUATION STEP 3 Calculate the RWL Apply the RWL formula to determine the RWL. Origin RWL=LCXHMXVMXDMXAMXFMXCM = ____ lbs Destination RWL=LCXHMXVMXDMXAMXFMXCM = ____ lbs

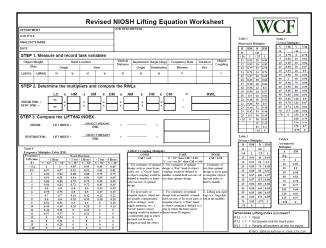
REVISED NIOSH LIFTING EQUATION
STEP 4: Compute Lifting Index (LI)

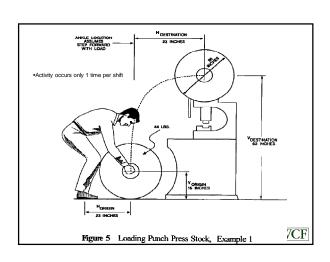
Origin
LI = Object Weight (L)
RWL

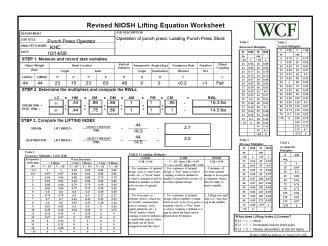
Destination
LI = Object Weight (L)
RWL

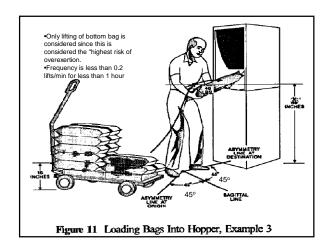
REVISED NIOSH LIFTING EQUATIONLifting Index Results

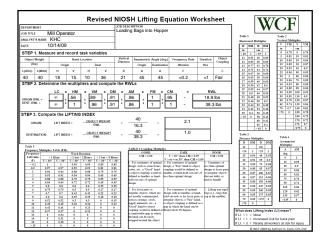
- Estimates the magnitude of physical stress
 - <u><</u>1, ideal.
 - > 1, Increased risk for back pain.
 - > 3, Nearly all workers at risk for injury.
- Helps prioritize tasks for modification.

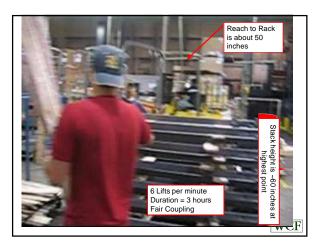




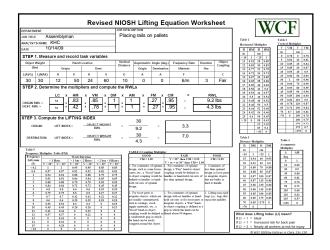












REVISED NIOSH LIFTING EQUATION Lifting Index Results

- Estimates the magnitude of physical stress
 - < 1, Ideal.
 - > 1. Increased risk for back pain.
 - > 3, Nearly all workers at risk for injury.
- Helps prioritize tasks for modification.

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Problems:

- The lifting equation doesn't account for carrying the object as is done in this task.
- Video is at an angle that makes it difficult to measure distances. Take video from all angles to ensure accurate measurement.
- Measurements have to be taken which will be disruptive to work. Use reference measurements when possible for items that will be included in the video
- One of the times the worker twists when placing the item but the other times he does not (inconsistency in task).

WCF

University of Southern Florida

NIOSH Lifting Equation Excel Tool

NIOSHLift30.xls

WCF

Practical Exercises

NIOSH Lifting Equation

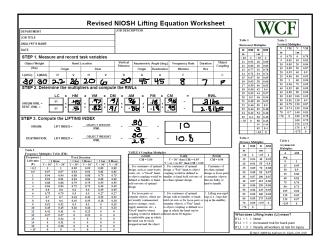
WCF

Packaging and Palletizing

WCF

Palletizing

- Origin H = 22, Destination H = 20
- Origin V = 26, Destination V = 6
- Origin A = 45, Destination A = 45
- Frequency = 8 lifts/min, 6 hours/day
- Coupling = fair



Free Tools for Palm based PDAs

- www.pocketIH.com
 - HAL
 - Snook Tables
 - NIOSH Revised Lifting Equation (Trial only shareware costs \$15)

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Free Ergonomic Tools

University of South Florida:

http://personal.health.usf.edu/tbernard/ergoto ols/index.html

Washington State:

http://www.lni.wa.gov/Safety/Topics/Ergonomic s/ServicesResources/Tools/default.asp

АН2О

http://www.osha.gov/SLTC/ergonomics/analysistools.html

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Free Ergonomic Tools

NIOSH:

http://www.cdc.gov/niosh/topics/ergonomics/

Osmond Group RULA Calculator:

http://www.rula.co.uk/

Cornell University:

http://ergo.human.cornell.edu/default.htm

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Great Ergonomics Tools at a Price:

Ergoweb

www.ergoweb.com

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Job Assessment

- Prioritize efforts: Look at injury producing jobs or jobs identified through checklists
- Analyze the selected jobs using appropriate risk assessment tools
- Look for the simplest solutions first
- Incremental improvement is good
- · There are no silver bullets

Finding Solutions

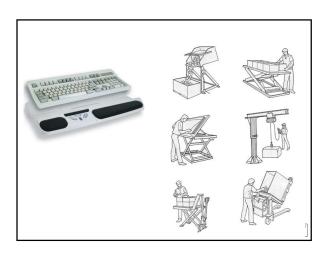
- Changing the task, not the worker is preferable
- Good solutions may increase productivity
- Consult catalogs for better tools and material handling aids
- · Try things out

WCF









Success Stories

- AT&T Global: Workstation Improvements, training and conveyor system changes produced a reduction in workers compensation costs of \$1.48 Million from 1990-94
- 3M: Implemented a full scale WMSD prevention program and saw a 22% decrease in OSHA recordable cases and a 58% fall in lost time cases
- OSHA/Nursing Homes Project: Implemented a model WMSD reduction program. One facilities WC costs went from \$1.5M to \$770K, another went from \$750K to \$184K.

Source: Ergoweb 2003

